



## CASE STUDY

Privatisation Agency of Kosova  
 Development of the centralized web-application for  
 management of PAK enterprise liquidation process

### Customer profile

<b>Customer name</b>	Privatization Agency of Kosova
<b>Division</b>	Liquidation
<b>Address</b>	Rr. Ilir Konushefci nr.8
<b>City, state, ZIP Code</b>	10000 Prishtina   KOSOVA
<b>Web site address</b>	<a href="http://pak-ks.org/">http://pak-ks.org/</a>
<b>Industry</b>	Public Sector
<b>Number of employees</b>	230
<b>Solution offering</b>	Development of the centralized web-application for management of PAK enterprise liquidation process
<b>Project name or title</b>	Creation of application for needs of PAK liquidation committees

### Company profile

The Privatization Agency of Kosovo (PAK) has been established to preserve or enhance the value, viability, and corporate governance of socially owned and public enterprises in Kosovo. Since its inception – in August 2008 – PAK has been engaged in preparation of privatization of the Socially Owned Enterprises (SOEs).

PAK is established as an independent public body that carries out its functions and responsibilities with full autonomy. PAK possesses full juridical personality and in particular the capacity to enter into contracts, acquire, hold and dispose of property and have all implied powers to discharge fully the tasks and powers conferred upon it by the present law. PAK is established as the successor of the Kosovo Trust Agency and all assets and liabilities of the latter have become assets and liabilities of PAK.

### Business situation

As liquidation data are spread in offices in centers throughout Kosova, the central management could not aggregate them and undertake strategies to advance the system of liquidation. AKP wants a centralized system which would enable the key stakeholders get the relevant information about the whole process, and also would enable the end-users work in an easy and secure manner.

### Technical situation

At that stage, the database system of Liquidation was not integrated in one centralized place. It was based on Microsoft Access, which made it hard to maintain because of large amount of data that have been collected during 3-4 years of work. Another drawback of the existing database was the lack of the security system for data.

### Solution

Cactus developed a database-oriented web-application. Cactus and PAK had several meetings to discuss closely the needs of the customer and different approaches for the solution. Cactus used .NET technology because the public sector in Kosova uses the Microsoft platform. Furthermore, Microsoft .NET offers numerous advantages including potential for high performance, interoperability with other systems, language independence allowing developer from different backgrounds to work together, a broad base class library, simplified deployment, high security approach, portability and scalability.

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## Benefits

Now, with the application developed by CACTTUS, PAK has a centralized management of liquidation and at the same time, the branch officers continue to work in an advanced application. The centralization saves time which was spent on aggregating branch data to a single place to have an overall view of the system. As liquidation data are sensitive data, now the information is treated according to the organizational policies on confidentiality. This prevents different kinds of problems that would arise if information was not treated confidentially.

Also, all the data are in the central server, where a disaster recovery plan saves the work in periodic bases. This saves the energy of losing a part of data in a branch due to hardware failure or human error.

## Products and services used

- The customer uses Microsoft Windows XP as client operating system platform
- The database is hosted in a MS SQL Server
- The development platform is based on Visual Studio 2005 and SQL Server Management Studio

## Customer Testimonial

*Cactus developed a solution which is well stored, has a server backup, maintains user privileges and has an intranet link to the Application from different regions at the same time. The application made possible to have all the data in one station, and as a result of this, the generated reports provide calculations for all Regions, while in the old database we had to do manual aggregation. The contractor was very flexible and had professional approach and assistance to achieve a better and a more user friendly application. The benefit of this application is that it creates basis for easier approach to the Liquidation procedure itself.*

*Good relation and flexibility left good grounds to work again with this company.*

*Izet Hasolli, PAK Enterprise Development Officer*

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